



NORTH AMERICAN LUBRICANTS

PRODUCT WARRANTY STATEMENT

North American Lubricants warrants their products to meet or exceed all physical and performance specifications as stated in their Product Data Sheets. Product usage and application must be consistent with the Original Manufacturer's Requirements and Recommendations as well as North American Lubricants' product specifications. North American Lubricants cannot be responsible for product misuse or misapplication.

This warranty gives you specific legal rights, and you may also possess additional rights, which vary from state to state. Questions concerning our product specifications or our products should be directed towards North American Lubricants at 1.800.430.6252 or info@nalube.com.

WHAT THE WARRANTY COVERS

All North American Lubricants' products are licensed and meet or exceed all performance specifications in compliance with the product performance claims applicable to each product. North American Lubricants guarantees their branded lubricants with a full product warranty, and will replace products at no charge or refund the purchase price, in the rare chance there is an issue caused by the product.

WHAT THE WARRANTY DOESN'T COVER

- North American Lubricants branded products used in mechanically deficient equipment as a result of abnormal operation, negligence, abuse, damage from causality, shipment, accident, or equipment modification done without written approval of North American Lubricants.
- Situations where the OEM required lubricant standards do not match those stated.
- North American Lubricants branded products used in conjunction with any other product or additive that has not been authorized for use by North American Lubricants.
- Failure of equipment due to a pre-existing condition that is unrelated to the use of the lubricant.
- Failure of the lubricant due to contamination or water.

WHAT YOU'LL NEED TO DO

North American Lubricants will pay to repair damaged equipment (parts and labor only) that was directly caused by the failure of a North American Lubricants' product if provided with satisfactory documentation demonstrating:

- The equipment meets and was operated in accordance with the manufacturer's specifications for the equipment.
- The equipment was used under normal operating conditions in accordance with the manufacturer's operating instructions and limitations; includes speed, load, and temperature.
- The equipment was maintained in accordance with the manufacturer's recommendations, including compliance with product selection, monitoring and drain recommendations. The use of supplemental additives other than those recommended by North American Lubricants may void any claims under this warranty.

To make a claim for equipment repairs under this warranty, you will need to notify your North American Sales Representative within thirty (30) days of the occurrence and present records showing that the equipment was serviced at the intervals recommended by the manufacturer. You will also be required to submit a sample of the fluid in the failed equipment, as well as provide North American Lubricants with the opportunity to inspect and test the equipment upon request.



**PREMIUM PRODUCT
GUARANTEE**